

ReHope Donor Privacy Policy

Effective Date: November 12, 2025

Organization: ReHope

Purpose

At ReHope, we are deeply grateful for the generosity and trust of our donors. We are committed to protecting your privacy and maintaining the highest standards of integrity, transparency, and confidentiality—especially given the sensitive nature of the work we do in supporting survivors of human trafficking.

This policy explains how we collect, use, protect, and share donor information.

Information We Collect

ReHope collects personal information from donors that is voluntarily provided, including:

- Name, mailing address, phone number, and email address
- Donation amount, date, and payment details
- Communication preferences
- Any notes or correspondence shared with us by the donor

We may also collect non-identifying information such as website analytics, IP addresses, and cookies to improve communication and donor engagement.

Use of Donor Information

ReHope uses donor information only for purposes directly related to our mission, including:

- Processing donations and issuing tax receipts
- Sending thank-you acknowledgments and organizational updates
- Communicating about programs, events, and opportunities to support our mission
- Maintaining accurate donor records and complying with applicable laws

We do not sell, rent, trade, or share donor information with any other organization for marketing or fundraising purposes.

Confidentiality and Sensitivity

Because ReHope serves survivors of human trafficking, confidentiality and safety are paramount.

- Donor information will never be linked, published, or associated with the identities or stories of survivors.
- Internal access to donor information is limited to authorized staff and volunteers who require it to perform their duties.
- ReHope will never share personal details that could compromise a survivor's privacy or security.

Third-Party Service Providers

ReHope may use trusted third-party services to process donations or manage communications (such as secure payment processors or email platforms). These vendors are carefully vetted and contractually obligated to maintain strict confidentiality and data security.

Donor Recognition

ReHope may publicly acknowledge donors in annual reports, newsletters, or event materials as a way of expressing gratitude. Donors who prefer to remain anonymous can indicate this preference when making a donation or by contacting us directly. We will always honor requests for anonymity.

Access and Control

Donors have the right to:

- Review and update their personal information
- Request removal from mailing lists or communications
- Request anonymity or the deletion of personal data

Requests may be made at any time by contacting us at:

ReHope
Email: office@rehope.org
Phone: 816-793-0500
Mailing Address: PO Box 88, Harrisonville, MO 64701

Data Security

ReHope takes reasonable and appropriate measures to protect donor information from unauthorized access, alteration, or disclosure. Online donations are processed through secure, encrypted connections. Physical records are stored in secure, access-controlled environments.

Data Retention

We retain donor information only as long as necessary for operational, legal, or tax purposes, after which it is securely deleted or destroyed.

Policy Updates

ReHope may update this Donor Privacy Policy periodically. The most recent version will always be available on our website. Material changes will be communicated directly to donors when appropriate.

Contact Us

For questions about this policy or to update your information, please contact:

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Mail: PO Box 88, Harrisonville, MO 64701
Website: rehope.org

